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Examining Emotional Responses to speech in noise using Facial Expressions.

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Learner outcomes

- Listeners will be able to:
 - Differentiate between emotion recognition and emotional response
 - Express how facial expressions were used to measure emotional responses
 - Describe how facial expressions changed with changes in listening difficulty.



Emotions connect us to humanity...



Lench & Carpenter, 2018; Chirico & Yaden, 2018; Storbeck & Wylie, 2018, Frijda, 2003; Kensinger, 2009; Schweizer, 2019

...affect attention, memory, behavior and overall quality of life



Emotional processing



• Emotion recognition: how an individual identifies emotions displayed by their communication partner(s).

• Emotional response: the response of an individual to emotional stimuli



Emotions and hearing loss

- Neuronal re-organization in the emotion networks of individuals with mild-moderate HL (Husain, Carpenter-Thompson, Schmidt, 2014).
- Individuals with hearing loss: reduced range of emotional responses (subjective ratings) to nonspeech sounds (Picou, 2016) and to television clips (Picou, 2019).
- Emotional responses have been found to be related to social disconnectedness (Picou & Buono, 2018).
- Experiencing a full range of pleasant and unpleasant emotional stimuli: important for normal emotional processing.
- If individuals with hearing loss do not derive pleasure (experience positive emotions) or if they experience heightened negative or unpleasant stimuli, then they may avoid such social situations.
- Past studies- non-speech stimuli/ subjective rating scales for assessing emotional responses.



Using facial expressions with an automatic facial expression detection algorithm

- Objective measure/ mostly unbiased response
- Can help identify the emotion, in addition to the intensity of response
- Can track the time course of emotional response during the task.





Emotions in difficult listening situations

Complex process: Peripheral and higher-level processing

Complex situations: problem-solving Cognitive disequilibrium Breakdowns in system Encounter gaps in knowledge

(D'Mello, Picard & Graesser, 2007; Craig, D'Mello, Witherspoon & Graesser, 2008; Lehman, D'Mello & Person, 2008; Di Leo, Muis, Singh & Psaradellis, 2019; Taub et al., 2019).



Segregation of information

Maintaining attention

Decoding the message

Committing it to memory



Research Question

- Do facial expressions reflect the change in listening difficulty experienced by listeners in speech-in-noise situations?
- Hypothesis: With an increase in signal to noise ratio, the likelihood of facial expressions of negative emotions, e.g. confusion, frustration, would increase.



Method

Participants:

 Twenty young normal hearing participants with no self-reported emotional disorder were recruited.

Stimuli

- IEEE sentences in speech shaped noise
- 20 sentences each in Quiet and in Signal to noise ratios (SNR) of -3, -5, -7, -9, and -11 dB.

Procedure

 Repeat each sentence while their facial movements are recorded.







Face Detection

Face Detection

Feature Detection

Face Detection Feature Detection

AU4: BROW LOWERER

0

AU6: CHEEK RAISER

Facial Action Coding System (FACS) Developed by Ekman & Friesen (1978).

Action Units: Actions of muscles/ muscle groups

AU12: LIP CORNER PULLER

Action units \rightarrow Emotions

JOY

AU6: CHEEK RAISER

AU12: LIP CORNER PULLER

CONFUSION AU4: BROW LOWERER AU7: LID TIGHTENER Image: Confusion of the second second

AU12: LIP CORNER PULLER

Measurement of facial expressions

The **evidence value** for an expression channel represents the **odds, in logarithmic** (base 10) scale, of a target expression being present.

For instance:

An evidence value of **1** for joy means that it is **10 times more likely** that the facial expression seen will be classified as joy by an expert human coder. An evidence value of **2: 100 times more likely** An evidence value of **0: equally likely**

Time course of emotion: Confusion

For instance: An evidence value of **1** for confusion means that it is **10 times more likely** that the facial expression seen will be classified as confusion by an expert human coder.

An evidence value of **2: 100 times more likely** An evidence value of **0: equally likely**

Analysis

- Linear mixed effects models to determine the difference between different SNR conditions.
- SNR: Independent variable/ fixed effect
- Subjects: random effect
- Baseline-corrected and normalized evidence of facial expressions: dependent variable

Area under the curve for all emotions for quiet condition.

Area under the curve for all emotions for -11 dB SNR condition.

Significance key: *: p< 0.05 **: p<0.01 ***: p< 0.001

Conclusion

- Our **aim** was to determine if facial expressions of emotions change with changes in listening difficulty.
- Findings:
 - Emotions of anger, disgust, frustration and negative emotions show a significant increase from easiest to the most difficult condition.
 - Emotion of confusion did not show a significant change contrary to expectations.
- **Conclusion:** Facial expressions can be used to measure emotional responses in speech-in-noise situations.
- Future research: Explore the effect of hearing loss on emotional responses using facial expressions.
- **Applications:** Automatic recognition of facial expressions has applications for tele-rehabilitation and in the assessment of emotional responses in the real-world using a mobile phone camera.

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